

AVIRE QUALITY MANUAL		
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Avire is committed to strengthening its position as a market leader in elevator safety and communication solutions.

CUSTOMERS

A key element to this is our pledge to provide our customers with products and services that exceed their expectations by meeting the highest quality standards whilst representing excellent value for money. Our customers are continually expecting more from us and therefore our ability to improve more quickly than our competitors is vital for our future success.

PROCESESS

At the heart of our approach sits an effective quality system that complies with the requirement ISO 9001. We ensure conformance to our quality system (and its efficacy) through internal and external audits, day to day activities and formal senior management reviews. We shall at all times openly communicate and cooperate with interested parties to ensure continuous improvement of our quality management system. Without exception, all of our products and processes meet applicable contractual and statutory requirements as a minimum.

R&D

Avire will continually improve its products and services, fully understand its customer's requirements, and deliver high quality products on time. Only by achieving this will we deliver the levels of satisfaction that our customers deserve.

EMPLOYEES

We will only achieve excellence through our employees, and adherence to this policy involves every employee in our organisation. Our quality philosophy is outlined in our induction process and the training needs of our employees are reviewed at least annually to ensure they have the knowledge to excel in their roles. Through formal ideas schemes and written objectives, employees are encouraged to contribute to the continuous push towards excellence in all areas of the business.

SUPPLIERS

We have only reliable and quality suppliers; we systematically select and establish relationships with suppliers only who ensure the delivery of the highest quality. We regularly evaluate suppliers and closely cooperate with them to meet our expectations.