

Memcom Remote Programming

Steps to follow when programming remotely via a telephone handset.
You can only program max of 4 Alarm numbers (*11 to *14)

*15 and *16 are background and technical numbers these normally are blank unless monitoring the Memcom via the global net or ETR software by the office.

To connect to Memcom:

- Dial telephone number that the Memcom is connected to.
- When Memcom is connected you should hear continuous bleeps or a recorded location message.
- Press * 1234 (Default setting) # to enter programming mode.

To re-play the number programmed you will need to type * followed by the number required (see list of protocol) then press #.

By pressing *11#, for example, the telephone alarm number 1 will be audibly read back. (*12# second number to be played back, *13 # for the third and so on)

To program telephone numbers:

If you need to set number as guided press # key directly after telephone number. Without a message being played set as Unguided, press **0# directly after telephone number.

(Guided message is a pre-recorded instruction message being played to the operator explaining how to answer the call, Unguided means no instruction message being played)

- Press *11 then enter new telephone number and then press # to confirm i.e., *11 0123456789 # (3 bleeps are heard for number programmed).
- If more than one number to program then Press *12 (second number) enter new telephone number and then press # to confirm. (*13 third, *14 forth)
- If only one number to program then it is advised to delete all the other telephone numbers that may already have been programmed.
- *12 *#, *13 *#, *14 *#, *15 *# and *16 *#
- Once numbers are programmed press *01# to exit programming.