

Registering for a SmartView Hub Test Account



ATTENTION

A FREE “ELEVATOR OEM, FIXTURE MANUFACTURER, CONTRACTOR OR INSTALLER” ACCOUNT, AKA A “TEST ACCOUNT” ON THE SMARTVIEW HUB WILL BE REQUIRED TO FULLY TEST A SMARTVIEW 2 SYSTEM.

TEST ACCOUNTS WILL HAVE FREE ACCESS TO SMARTVIEW 2 DEVICES FOR THE PURPOSE OF TESTING FOR 30 DAYS. AFTER 30 DAYS, DEVICES WILL BE AUTOMATICALLY DELETED FROM TEST ACCOUNTS.

IT IS RECOMMENDED TO START THIS PROCESS AT LEAST 48 HOURS BEFORE INSTALL OR INSPECTION. FOR SAME-DAY REGISTRATIONS, PLEASE CALL OUR CUSTOMER SERVICE TEAM AT 1-800-451-1460 EXT. 4.

Items Required:

- Web Browser
- E-mail Account

Registration Steps:

1. Open up a web browser and navigate to smartviewhub.com.
2. Under the login box, click “Register for an Account”.
3. Click “Begin Registration” under the Elevator OEM, Fixture Manufacturer, Contractor or Installer option.
4. Enter your company information in the registration form fields then click the “Next” button.
6. Enter your information in the “Account Administrator Contact Information” fields.
7. Elevator OEM, Fixture Manufacturer, Contractor or Installer accounts, aka test accounts, are free and are not billable. Check the box next to “Billing Contact same as above”
8. Check the box next to “I’m not a robot” and complete the captcha.
9. Click “Submit” to finish registration.
10. Registration forms will be reviewed by the RATH™ by AVIRE customer service team and accounts will be created within 24 business operation hours.
11. Once the account has been created, you will receive an e-mail prompting you to create a password to log in to the site. Test accounts only need to be created once. Following account creation and login, SmartView IDs can be added for projects as needed.

NOTE: For OEMs, contractors, or installers whose companies also provide elevator monitoring services, a separate monitoring account, with a separate e-mail address, will need to be created on the SmartView Hub.

For full operating and account instructions for the SmartView Hub, please see the SmartView Hub User Manual on smartviewhub.com.