

MEMCO by AVIRE 2G Shutdown Prize Draw Terms and Conditions

Entry period: 5 October 2026 at 00:00 UTC to 14 December 2026 at 23:59 UTC

Draw date: 15 December 2026

Please read these terms before entering. By submitting an entry, you agree to these terms and conditions. No purchase is necessary.

Promoter

1. The promoter is AVIRE Trading Limited, company number 10249656, whose registered office is at Unit 2, The Switchback, Gardner Road, Maidenhead SL6 7RJ, United Kingdom (the Promoter). The promotion is marketed under the MEMCO by AVIRE brand.

Eligibility

2. The prize draw is open to individuals aged 18 or over who are legally resident in, and principally work in, one of the participating territories listed below and who work for a business involved in lift installation, maintenance, modernisation, management, consultancy or emergency communication systems.
3. The participating prize regions are:

Prize region	Eligible territories
United Kingdom	United Kingdom
France	France
Germany	Germany
Spain	Spain
Nordics	Denmark, Finland, Iceland, Norway and Sweden
Czechia	Czech Republic

4. Employees, officers and directors of the Promoter, its group companies, and any agency or supplier directly involved in administering the prize draw may not enter. Their immediate family members and members of their households may not enter.
5. An entrant must obtain any permission required by their employer and must comply with their employer's policies on gifts, incentives and conflicts of interest. A person must not enter if accepting a prize would breach a law, professional duty or employer policy. Public officials and anyone acting on behalf of a public authority may not enter where participation or acceptance of the prize is prohibited or restricted.

How to enter

6. The prize draw opens at 00:00 UTC on 5 October 2026 and closes at 23:59 UTC on 14 December 2026. UTC applies to all participating territories. In the United Kingdom, these times are 01:00 BST on 5 October and 23:59 GMT on 14 December. Entries received outside this period will not be accepted.

7. To enter, complete and submit the official online prize draw form during the entry period. Provide the required business contact details, answer the questions about your lift emergency communication systems and accept these terms. No purchase or payment is required. Answers are not assessed for correctness, and your current systems, upgrade plans or choice of a "No" or "I do not know" answer will not affect your chance of winning. Watching the campaign video is optional.
8. Only one entry per person is permitted across the campaign, regardless of the language or regional form used. Multiple, automated, bulk, third-party, incomplete or fraudulent entries may be disqualified. An entrant may win no more than one prize.
9. Entries must be submitted by the individual entering. Standard internet access charges may apply. The Promoter cannot guarantee receipt where a technical failure or network issue outside its reasonable control prevents submission. Proof of submission is not proof of receipt. This does not exclude the Promoter's responsibility to administer the draw fairly or any liability that cannot lawfully be excluded.
10. The Promoter may request proportionate evidence of identity, age, work status and participating territory where reasonably needed to verify eligibility. It may reject an entry or withhold a prize where the entrant does not provide reasonable evidence after being given a reasonable opportunity to do so, or where the entrant has materially breached these terms.

The prizes

11. There are six prizes in total: one prize for each prize region listed in clause 3. Each prize is an Amazon gift card with a face value of EUR 100 or an approximately equivalent value in the winner's local currency. The local currency value will be determined by the Promoter using a reasonable exchange rate on or shortly before the draw date.
12. The Promoter will, where reasonably available, provide a gift card suitable for the Amazon store serving the winner's territory. Amazon gift cards may be subject to Amazon's own terms, territorial restrictions and expiry provisions. If a suitable Amazon gift card is not reasonably available, the Promoter may provide an alternative digital retail voucher of equal or greater value.
13. Prizes are personal to the winners, non-transferable and may not be exchanged for cash. There is no charge for claiming or receiving a prize. Any optional spending beyond the gift card value is the winner's responsibility. Winners are responsible for any tax liability or employer reporting obligation arising from a prize.
14. Amazon is not a sponsor of, and is not otherwise associated with, this prize draw. Amazon and all related marks are the property of their respective owners.

Winner selection and notification

15. On 15 December 2026, one provisional winner will be selected for each prize region from all valid entries allocated to that region, using a computer process that produces verifiably random results. The selection will be recorded and checked by a person who was not involved in administering the entries. Every valid entry within a region has an equal chance of winning that region's prize.
16. An entry will be allocated to the prize region corresponding to the entrant's principal place of work, which must be in an eligible territory under clause 3. If the information supplied is unclear or inconsistent, the Promoter will seek clarification where reasonably necessary before confirming eligibility or allocating the entry. A valid entry will be included in only one regional draw.

17. The Promoter will contact each provisional winner using the work email address supplied with the entry, normally on 15 December 2026. It may also use a telephone number if provided. The Promoter will make reasonable efforts to contact the winner, including a reminder if no response is received. A provisional winner has seven calendar days from the first notification to respond and provide reasonably requested eligibility information. The notification will state the exact response deadline. For a notification sent on 15 December, the deadline is the corresponding time on 22 December 2026.
18. If, after reasonable contact attempts, a provisional winner does not respond by the notified deadline, is ineligible, declines the prize or cannot accept it under their employer's policy, the Promoter will select a replacement winner at random from the remaining valid entries in that region. A replacement winner will have seven calendar days from their first notification to respond. Reasonable extensions may be allowed where necessary for fair administration. If a region has no valid entries, no prize will be awarded in that region.
19. The Promoter aims to send prizes electronically before 25 December 2026. Prizes will normally be delivered within 30 days of the closing date, by 13 January 2027, subject to completion of reasonable eligibility checks. If a replacement draw or circumstances outside the Promoter's reasonable control prevent delivery within that period, the affected winner will be told the reason and expected delivery date. A delivery delay alone will not cause a verified winner to lose their prize.
20. The Promoter will make available information demonstrating that valid awards took place. Requests may be sent to marketing@avire-global.com within three months of the draw. For the UK prize, this will ordinarily be the winner's surname and county. For other regions, disclosures will be limited to information permitted by applicable local law. Entrants may object to disclosure or ask for less information to be disclosed by contacting that email address. The Promoter may nevertheless provide relevant information to the Advertising Standards Authority or another competent regulator where required. Any photographs, testimonials or other promotional publicity require separate, optional permission and are not a condition of receiving a prize.

Data protection and marketing

21. AVIRE Trading Limited is the controller of personal data collected to administer this prize draw. This includes contact details, job information, territory, answers about systems and any proportionate verification evidence. Administration, eligibility checks, winner selection, notification and prize delivery are based on performance of these terms. Fraud prevention, necessary audit records and handling disputes are based on the Promoter's legitimate interests in running a fair promotion and protecting legal rights. Processing required by law is based on legal obligation. Required entry fields are needed to administer the draw; without them, an entry cannot be accepted. The random draw is used to select provisional winners, who are then checked for eligibility.
22. Personal data may be shared on a need-to-know basis with authorised AVIRE group personnel and suppliers that host the form, administer or check the draw, provide vouchers or support requested contact. Data may also be disclosed where required by law or a regulator. Suppliers acting on the Promoter's behalf must protect the data and process it only for authorised purposes. Where personal data is transferred outside the UK or the European Economic Area, as applicable, the transfer must be covered by an applicable adequacy decision or appropriate safeguards under relevant data protection law. Details of any transfer arrangements and copies of relevant safeguards may be requested at dataprotection@avire-global.com.

23. Entry is not conditional on agreeing to receive marketing or requesting sales contact. Marketing consent is requested separately, is optional and must not be pre-selected. Choosing not to receive marketing or sales contact will not affect an entry or the chance of winning. Campaign marketing sent following an optional opt-in is based on consent, which may be withdrawn at any time using the unsubscribe link or dataprotection@avire-global.com. Where an entrant separately requests advice or contact about their systems, the Promoter may use their details to respond, based on its legitimate interest in handling that request. Entry or answers about upgrade plans alone are not a request for sales contact.
24. Draw administration data will be kept while entries are processed, winners verified, prizes delivered and related enquiries resolved. After that, only records needed to demonstrate fair administration, meet legal duties or handle a dispute will be retained in restricted records for the applicable audit, statutory or legal claims period. Verification documents will be deleted when no longer necessary. Marketing and requested contact records will be retained only while needed for the stated purpose, subject to consent withdrawal, objection and applicable local retention limits. A minimal suppression record may be kept to honour an unsubscribe or objection. More detailed retention information may be requested at dataprotection@avire-global.com.
25. Subject to applicable law and the basis for processing, entrants may request access, correction, erasure, restriction or portability of their personal data. Entrants may object to processing based on legitimate interests, including requested contact follow-up, and may withdraw marketing consent at any time without affecting earlier lawful processing. Rights requests and questions may be sent to dataprotection@avire-global.com or the address in clause 1. Entrants may complain to the Information Commissioner's Office at <https://ico.org.uk/make-a-complaint/> or to the competent supervisory authority in their own territory. Further information on AVIRE's website data processing is available through the privacy policy linked in the website footer. If another group company acts as a separate controller for additional processing, its identity and purposes must be explained in the relevant privacy notice at collection.

Fair administration

26. The Promoter may disqualify entries where there is reasonable evidence of tampering, automation, fraud, deliberate manipulation or another material breach of these terms. Decisions will be proportionate and entrants will have a reasonable opportunity to clarify an apparent error where appropriate.
27. The Promoter may suspend, cancel or amend the prize draw only where circumstances outside its reasonable control make this necessary. It will avoid unfairly disadvantaging entrants and communicate material changes through the campaign channels. A closing date will not be changed unless unavoidable circumstances require it and the change will not disadvantage existing entrants or unfairly advantage those entering under the revised arrangements. Any necessary substitute prize will be of equal or greater value.
28. The Promoter's administrative decisions are subject to these terms and applicable law. Entrants may raise a query or complaint using the contact details in clause 31. Nothing in these terms prevents an entrant from challenging a decision or exercising a right or remedy that cannot lawfully be excluded.

Liability

29. To the fullest extent permitted by law, the Promoter is not responsible for loss, damage or injury arising from entry into the prize draw or acceptance or use of a prize, except where caused by the Promoter's negligence, fraud or other liability that cannot lawfully be excluded. The Promoter does not exclude liability for death or personal injury caused by its negligence.

Law and contact

30. These terms are governed by the laws of England and Wales. The courts of England and Wales will have non-exclusive jurisdiction. Entrants who live in another participating territory retain any mandatory protections and rights available under the laws and courts of that territory.
31. Questions, complaints and requests for a copy of these terms may be sent to marketing@avire-global.com or submitted through <https://www.avire-global.com/contact/>. Include "2G Shutdown Prize Draw" in the message. These terms will remain accessible on the campaign page throughout the promotion.