

GUIDE FOR LIFT MAINTENANCE COMPANIES

Lift emergency phone upgrade checklist

Gather the following information before preparing a quotation or arranging an engineer's visit.

SITE/CUSTOMER	ADDRESS
DATE	ENGINEER

☐ Make & model of existing phone	☐ Mobile signal strength at antenna location
☐ Existing connection type	☐ Alarm receiving centre / answering service
☐ Mobile technology supported by the existing gateway	☐ Alarm protocol & lift identifier
☐ Number of spare conductors available	☐ Remote monitoring & configuration requirements
☐ Condition of the travelling cable	☐ Future expansion requirements
☐ Location of the main communication unit	☐ Backup battery condition
☐ Number & location of audio units	



Add photos of the installation

Include clear photos of the existing emergency phone, gateway, wiring connections and car operating panel to help us assess the installation before a site visit.

Additional notes

Do you need help choosing the right solution?

Share the completed checklist & photos with our UK team to discuss the installation.

[REQUEST ADVICE](#)