

How to program a guidance and location message

(DCP with DAU Installation)

1. One audio message can be recorded per DCP, with a maximum length of 16 seconds. This message should contain location and guidance information that the call centre will need to hear.
2. To do this, you will need to use a Phone Handset with a Dialling Keypad which must be connected to the DCP.
3. To enter configuration mode, take the handset off the hook and dial:
 - a. ***#*1234*#***
 - b. (you will then hear "Enter Option")

4. To record a message, press: ***075#** and record your message into the handset, then press **#** to end the recording.
5. To listen to the recorded message press: ***074***
6. Avire recommends that you record a message with the following format:
"This is a Lift Alarm! The Lift Location is, please press "0" during the Call to acknowledge the alarm has been answered"